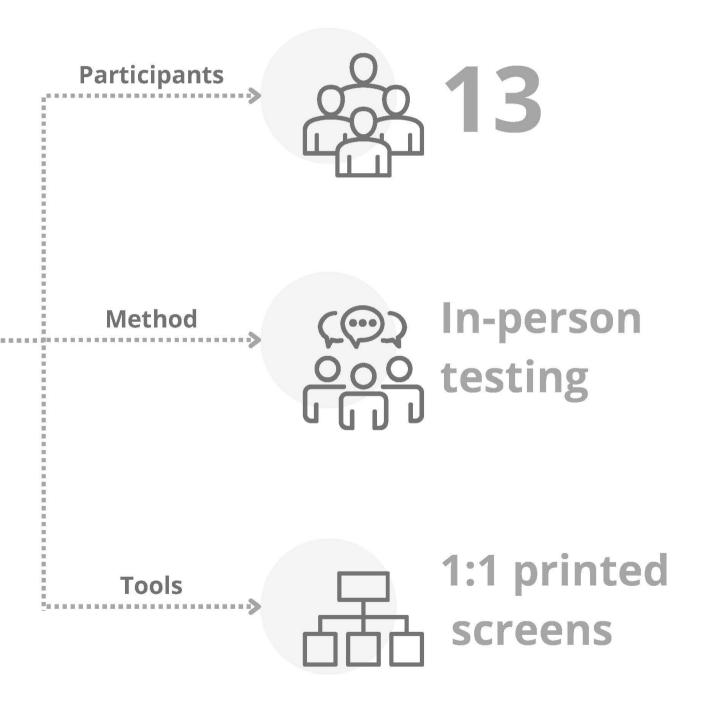


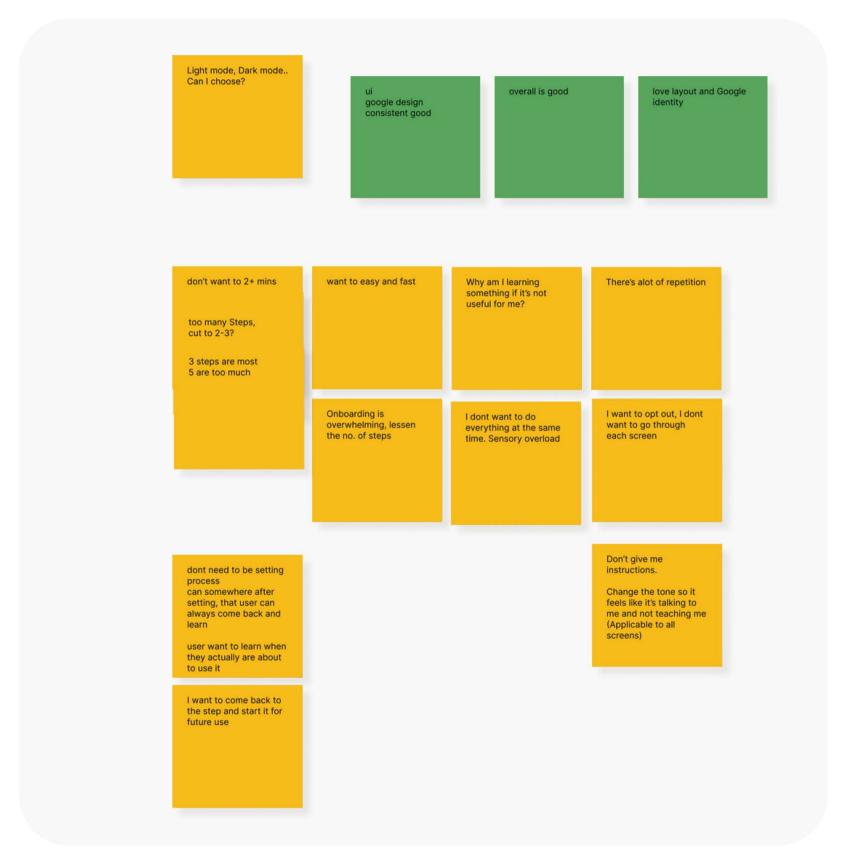
Usability Testing

Overview





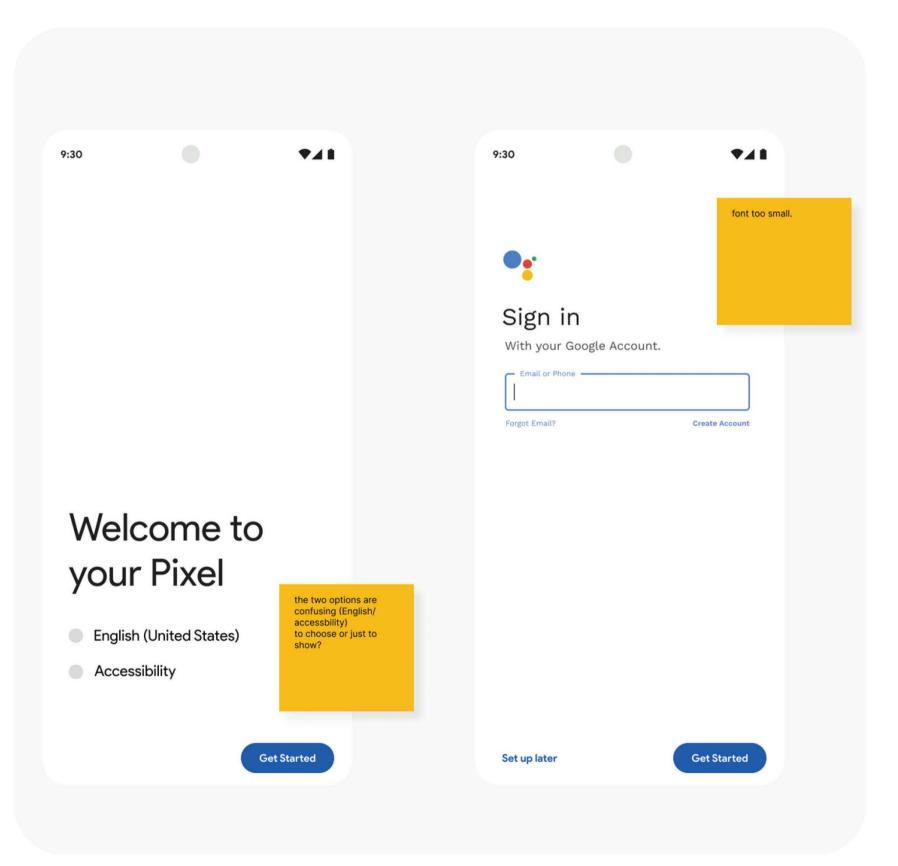
Usability Testing Responses





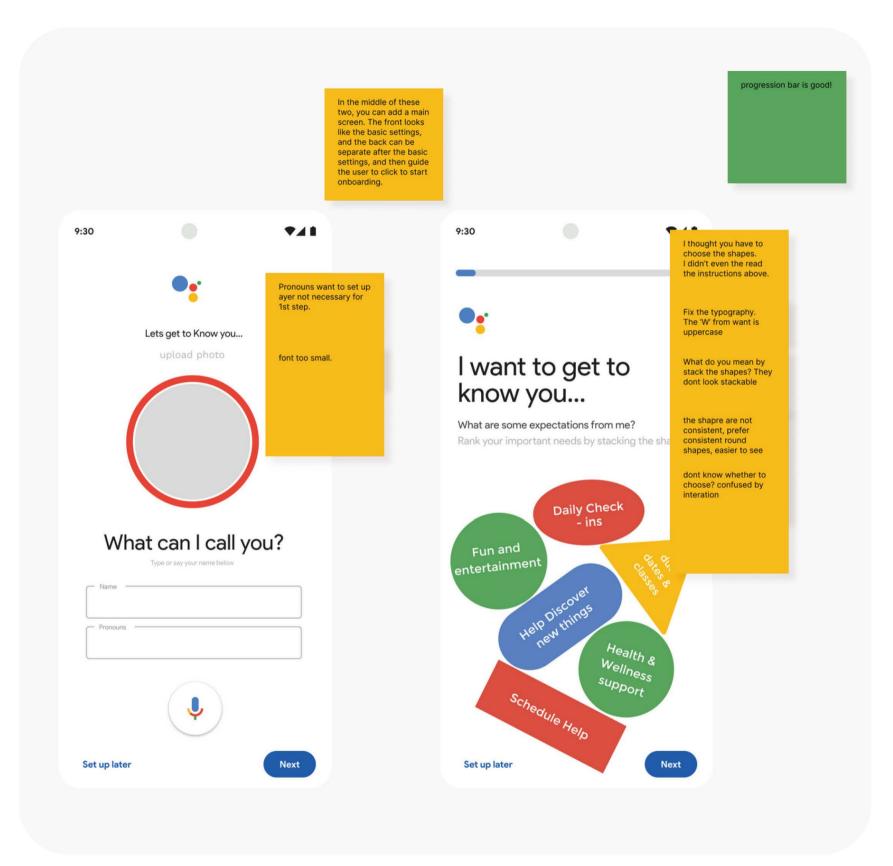
Usability Testing

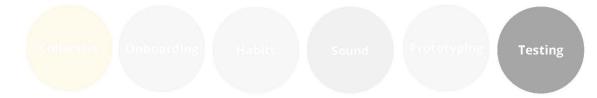
Responses





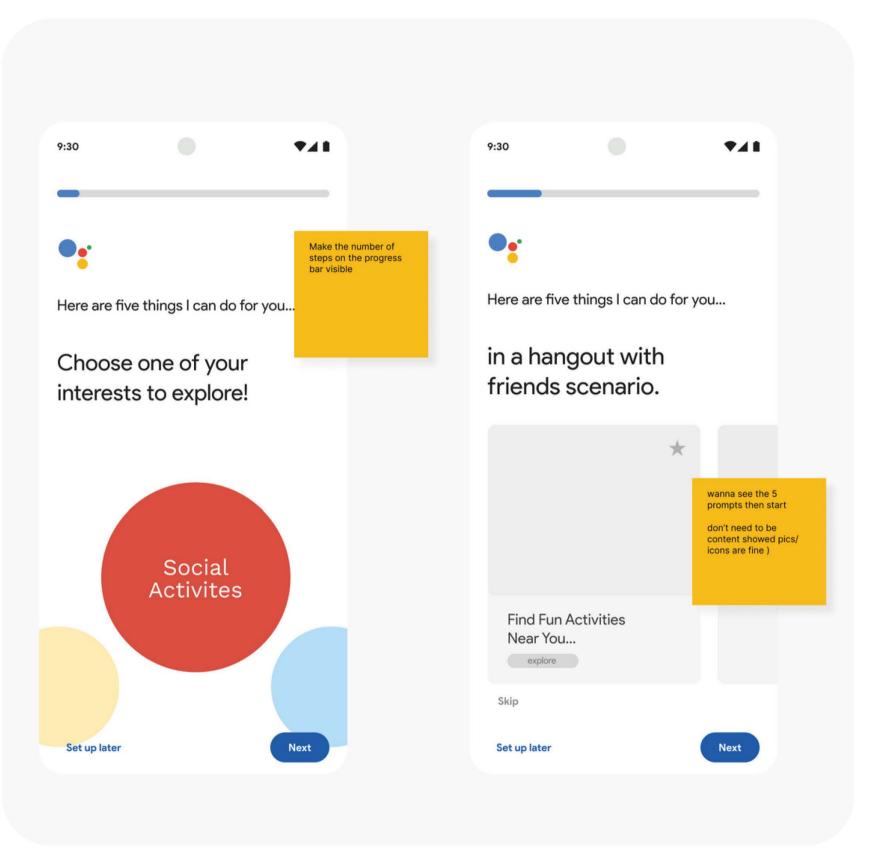
Usability Testing Responses

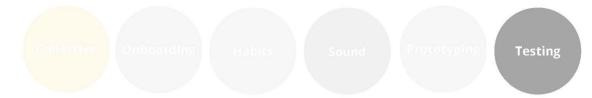




Usability Testing

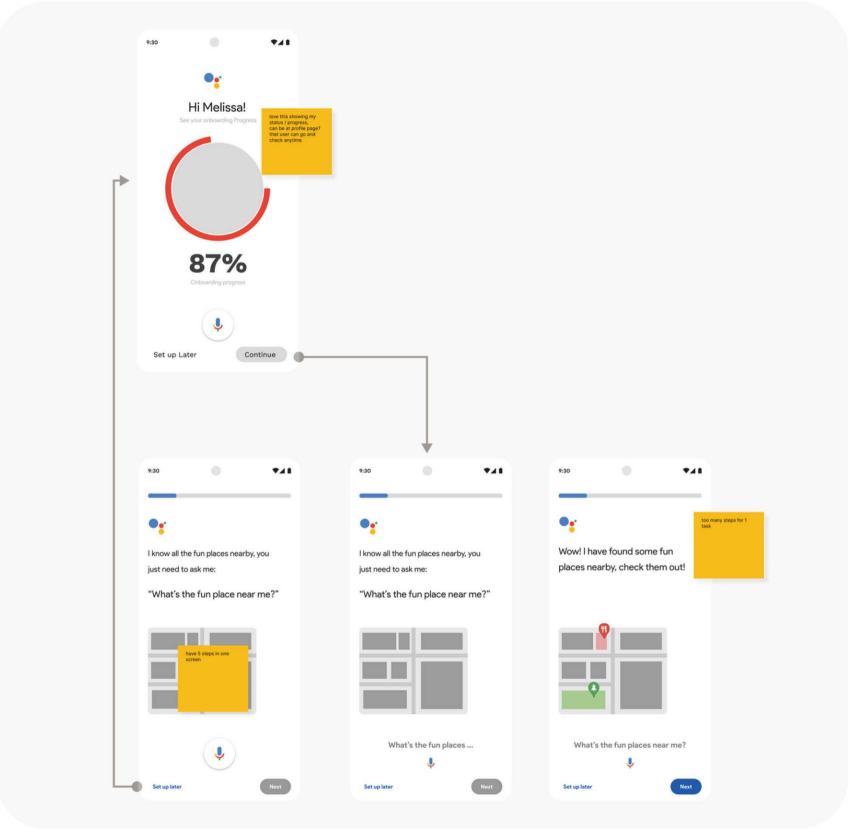
Responses





Usability Testing

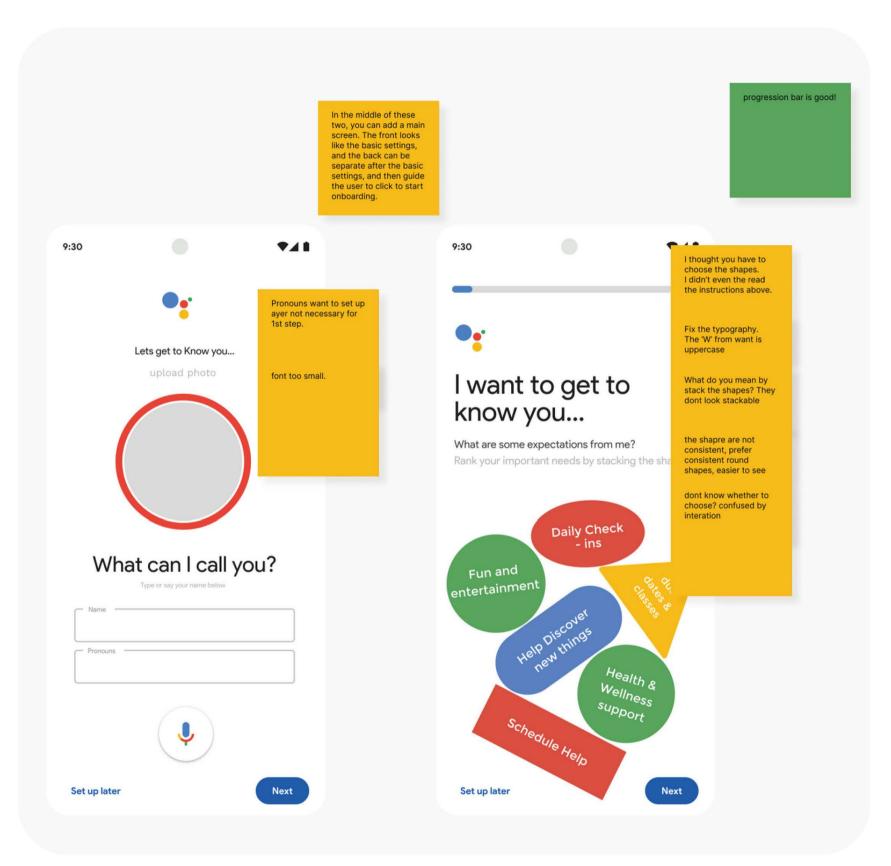
Responses





Usability Testing

Responses





Usability Testing Responses

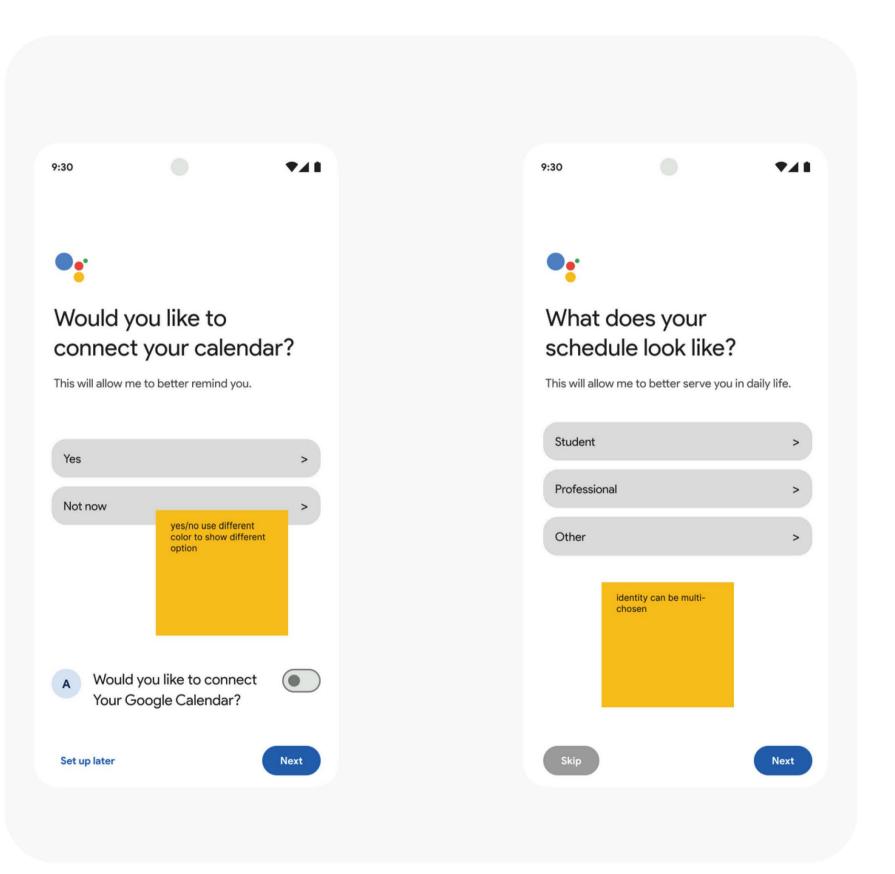
Personalization

User Flow is not clear, An extra entrance to the and not organized calendar Too many stuffs now, Make current interface feel missing are more like talking to the Al APP: use motion



Usability Testing

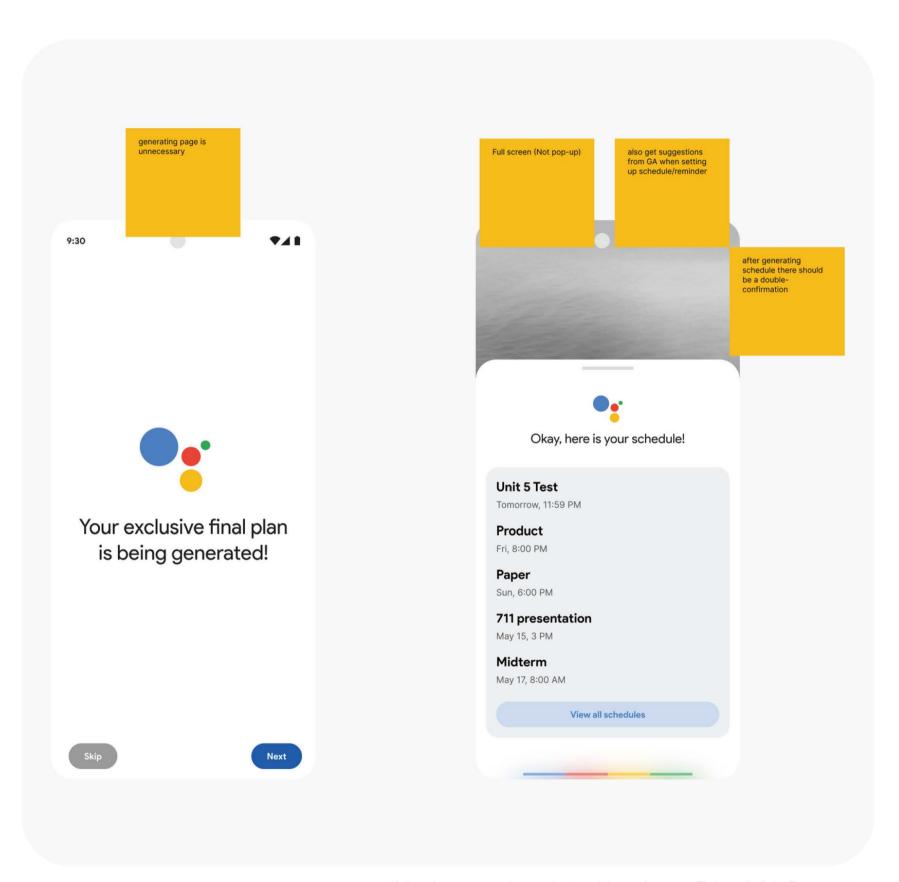
Responses





Usability Testing

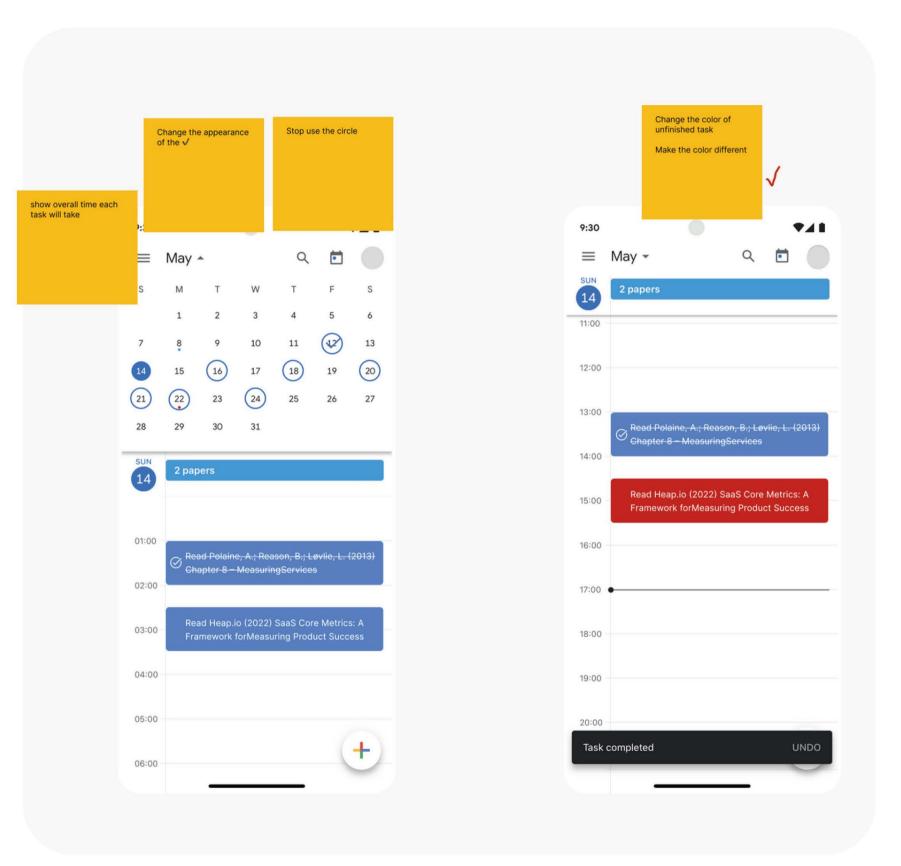
Responses

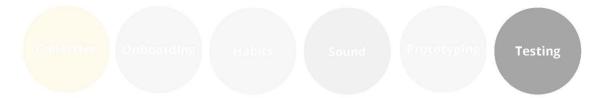




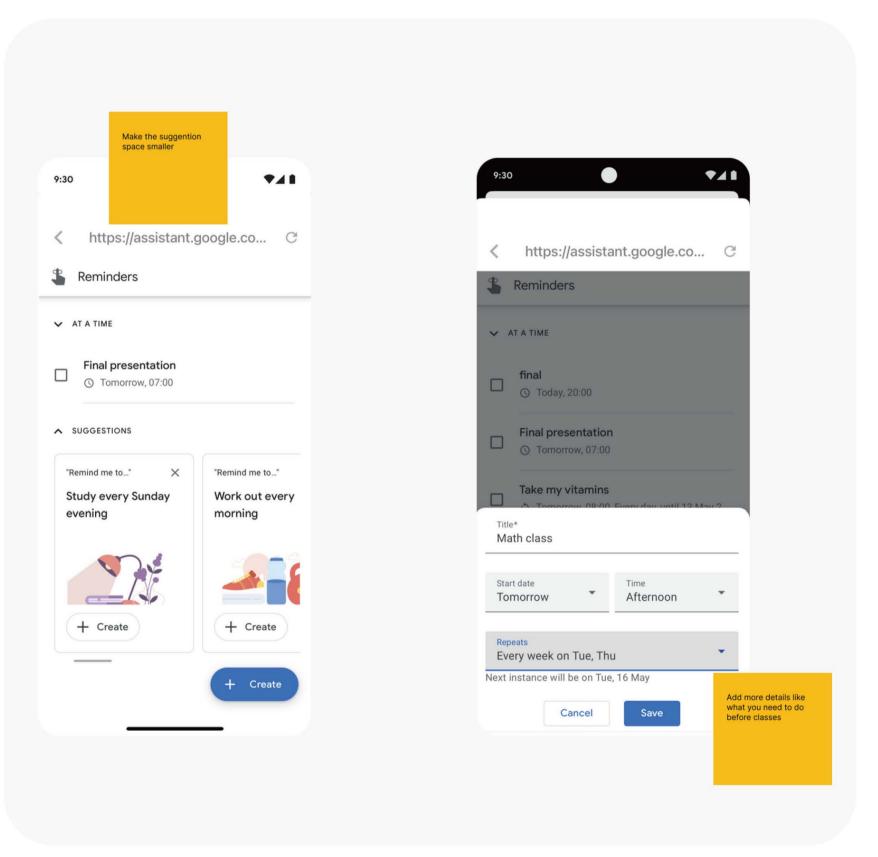
Usability Testing

Responses





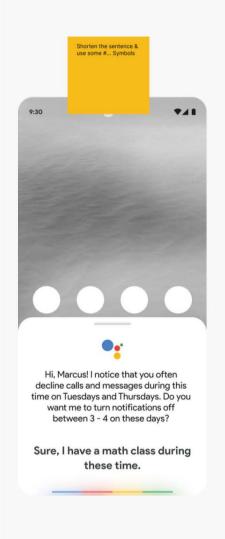
Usability Testing Responses

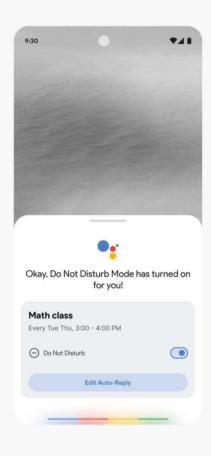


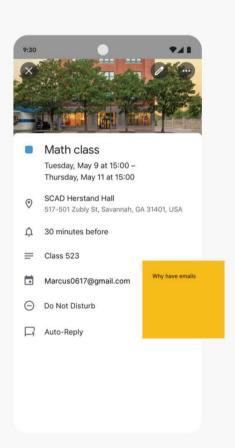


Usability Testing

Responses

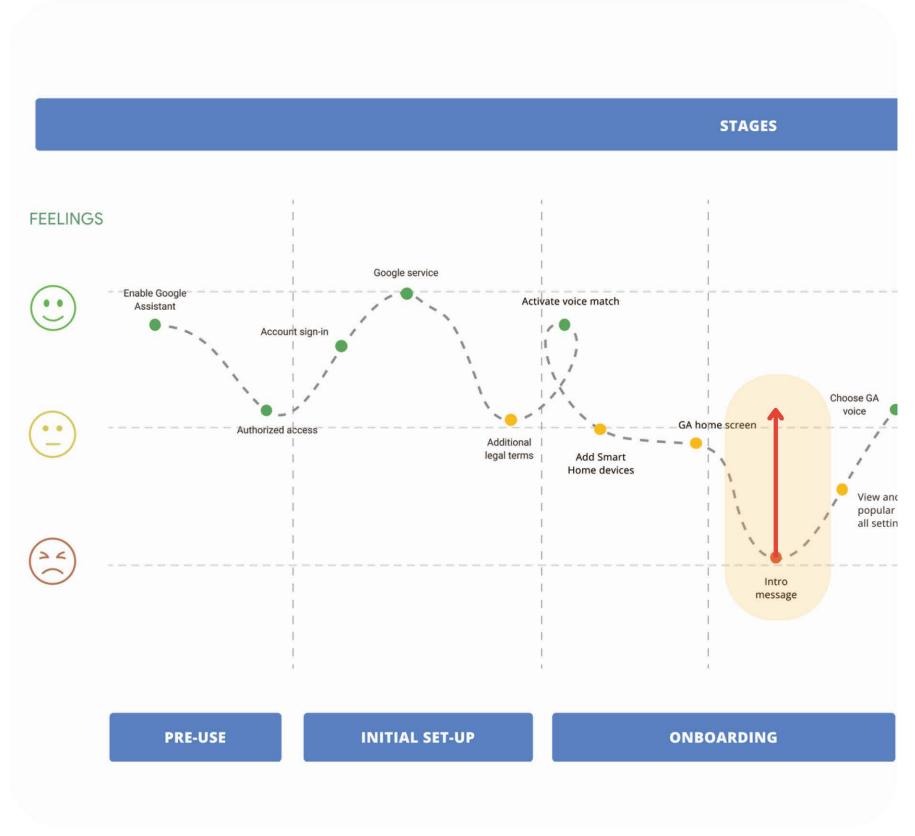






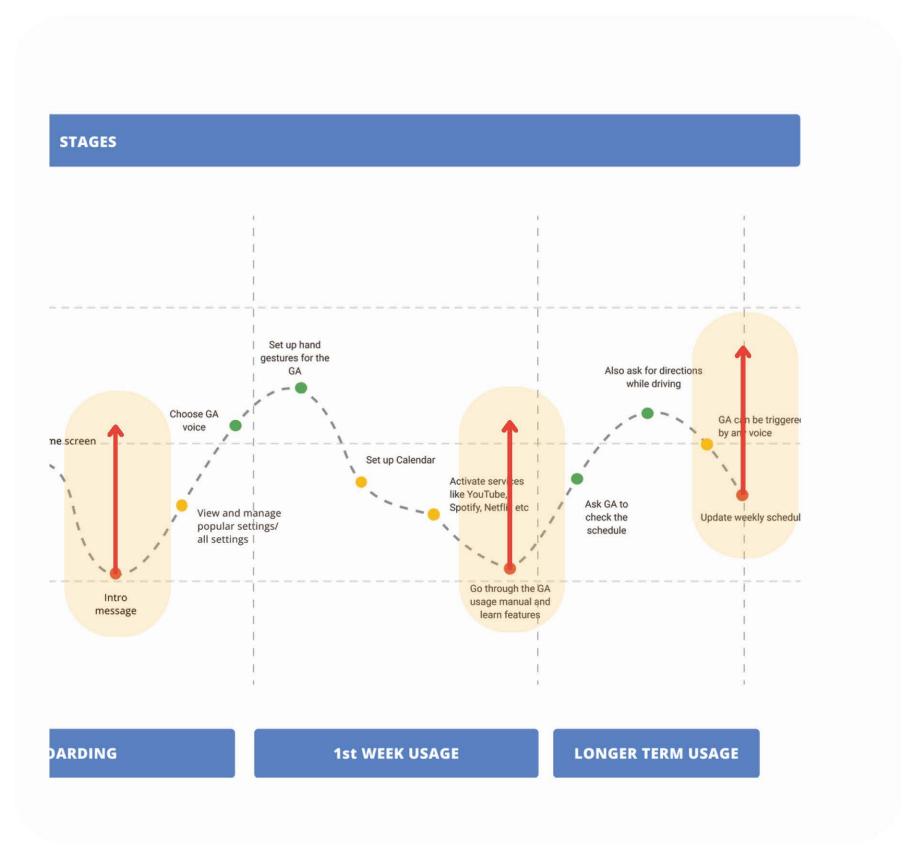


Usability Testing Opportunity Areas



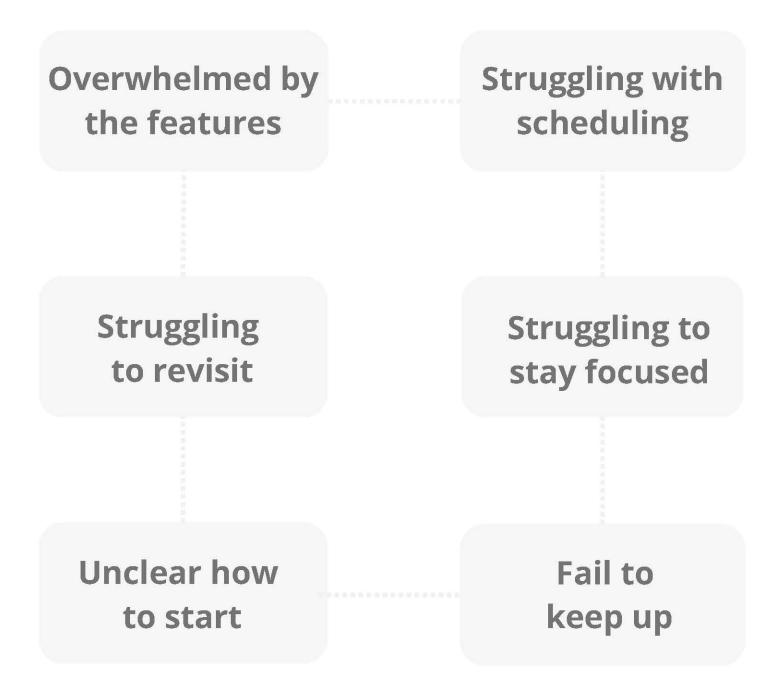


Usability Testing Opportunity Areas





Pain Points





User Insights Quotes

I like the gamification, it's fun and entertaining, but I wish it was faster to get through.

I dont want to do everything at the same time. Sensory overload.

Why am I learning something if it's not useful for me?

66

I want to learn more when I am about to use it.

I really want simplicity and quick interaction.

I want to change the tone so it feels like it's talking to me and not teaching me.

66





- Flexibility to skip and revisit
- Relevant, scenario-based prompts
- Achievement celebrations
- Hassle-free scheduling within Google Calendar
- Relevant follow-up tasks
- Recommendations based on usage patterns